

To Our Valued Customers



Star Hardware understands the growing concern surrounding coronavirus (COVID-19) across our communities, and our hearts go out to all those who've been impacted.

We are following recommendations from the *U.S. Centers for Disease Control and Prevention*, the *World Health Organization* and *State and Local Authorities* in taking extra safety measures. We have implemented enhanced cleaning procedures on top of our already high standards. We are cleaning high-traffic surfaces like shopping cart handles, counters, phones, credit card machines, and computers with greater frequency. Out of an abundance of caution, we have temporarily closed our public bathrooms.

Star Hardware has provided new health protocols and information for our team members. We're reminding sick team members to stay home and have asked teams to restrict travel to only business-critical needs. We continue to share regular updates with our team members, so they know the latest information to keep themselves and you safe.

As this situation continues to evolve quickly sometimes changing hourly, and we are monitoring it closely. Based on current guidance and our own standards and practices, we remain open for business and are committed to providing an outstanding experience for you.

Our core mission is providing outstanding value and service to you. We will continue to work hard to deliver on this commitment in the days ahead.

Thank you for being a loyal customer all these years.